

WHITEHILL SURGERY

April 2023 update

Primary Care Network Updates

£206,606

Saved

The Social Prescribers have helped to increase Whitehill and Berrycroft patient's income the past financial year, by £206,606 through:

- Benefits applications – attendance allowance/PIP/DLA
- Council tax disregard applications
- Blue Badges
- Applying for their council tax rebate – those who did not have a standing order/online access
- Grants & payments.

Blood pressures

We are sorry for the constant reminders to provide us with blood pressures. We are aware some patients have this done regularly through secondary care. We have been in touch with the hospitals communication team. They are sending out an email to make sure their staff keep us updated.

I hope everyone enjoyed the Easter bank holiday weekend.

I would like to say a big thank you to all the patients who have responded to our recent messages.

Please find attached a quick surgery update.

Best wishes, Jessica
(Operations Manager)

Email:

[bobicb.-](mailto:bobicb.-bucks.whitehillsurgeryadmin@nhs.net)

✉ [bucks.whitehillsurgeryadmin@nhs.net](mailto:bobicb.-bucks.whitehillsurgeryadmin@nhs.net)

Website:

www.whitehillsurgery.nhs.uk



Phone

01296 424488

Changed your contact details?

Please remember to let us know if you have changed your mobile number, or other contact details – that way we can contact you if we need to.

Please email us on bobicb.-bucks.whitehillsurgeryadmin@nhs.net

Training dates

• Closed for training from 1pm on:

- 19th April 2023
- 10th May 2023
- 14th June 2023
- 12th July 2023
- 12th September 2023

What is the Community Pharmacy Consultation Service (CPCS)?

This is a national Advanced Service for patients requiring low acuity advice, treatment and urgent repeat prescriptions to community pharmacies.

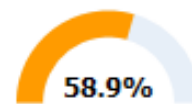
The service is helping to alleviate pressure on GP appointments and emergency departments, in addition to harnessing the skills and medicines knowledge of pharmacists. Should you need to be escalated or referred to an alternative service, the pharmacist can arrange this.

If your symptoms could be resolved by a booked consultation with the pharmacist instead of the GP, you will be given a same-day referral to a pharmacy of your choice

More info: www.whitehillsurgery.nhs.uk/community-pharmacy-consultation-service

Patients who repeatedly cancel appointments (sometimes not leaving time for someone else to rebook) *April 22- March 23*

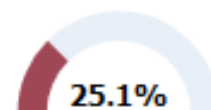
Patients with multiple cancellations



Patients with multiple cancellations 3595
Total number of patients who cancelled 6107

Patients who did not attend their appointments more than once *April 22- March 23*

Patients with multiple DNAs



Patients with multiple DNAs 339
Total number of patients who DNA 1353

Please give us as much notice as possible so another patient can have the appointment